

RESOLUTION MASSACHUSETTS

FREE HELP FOR LANDLORDS AND TENANTS!

INSTEAD OF A DAY IN
COURT, YOU CAN USE
THIS **FREE** PROCESS

Is housing mediation right for you?

Do you want to take control over a new or ongoing situation with your landlord or tenant and have a voice in the outcome?

You can do this with a win-win in mediation.

Mediation is a voluntary and confidential process where with the help of a neutral third party (the mediator) you can resolve an existing or potential problem. It allows you to be heard and develop solutions together to resolve your problems.

Mediation also gives you:

- a chance to build lasting workable relationships
- more lasting agreements because you help make them

Key Information

- Contact your local Community Mediation Center to find out more
- The Center can connect you with other resources

Contact Information

Free services available statewide in many languages via Zoom, phone or in person.

www.resolutionma.org



**You have nothing to lose and
everything to gain by trying
mediation.**